

Terms and Conditions for Customer Update

Information correct at 01/14

General UPC Terms & Conditions apply in addition to the following:

Horizon TV App – for Android

*** IMPORTANT: This App only works for UPC customers with both a UPC Digital TV and Broadband subscription.

UPC's Horizon TV App turns an Android mobile phone into a TV so you can watch your favourite live shows anywhere in your home. You're also able to see what's on and set recordings while out and about.

A My UPC account is required to log in, so if you don't have a My UPC account, please visit www.upc.ie/myupc

The Horizon TV App comes with a great feature that suggests TV programmes that you might enjoy by remembering what you have watched. For more details on how Horizon TV uses viewing history, please refer to our Privacy Policy. By downloading the Horizon TV App, you are confirming that you agree to our Privacy Policy (https://www.horizon.tv/en_ie/privacy-and-terms.html) and our Acceptable Use Policy (https://www.horizon.tv/en_ie/use-policy.html)

Suitable for Android 4.0.3 operating systems or higher. Not all Android devices are compatible with this App.

New Channels

Television Programming Television programme contents, channels, packages of channels, programming, programming schedules, broadcast hours of any channel, channel allocations, Pay Per View Programmes, VOD and transmission times may change or channels or television programme may no longer be available. This may occur for reasons beyond our control, including decisions of programme providers or technical difficulties, or for reasons that we were not aware of nor could we have foreseen at the time the programme was advertised or scheduled, or if we believe it will improve the Services or for commercial reasons. We shall not be liable to you for any such changes, lack of availability or failure to transmit any advertised television programme or channels or to do so at the advertised time.

Horizon Phone App

By installing and using Horizon Phone App you agree to use this Service in accordance with Horizon Phone App Terms of Service, <http://www.upc.ie/horizon-phone/termsandconditions/> our Privacy Policy and our General Terms and Conditions and you acknowledge that you have read and accept these policies.

Horizon Wi-Free

You must be a UPC Broadband customer and in the home of another participating UPC Broadband customer to avail of the Horizon Wi-Free service. All UPC Broadband customers can connect to Horizon Wi-Free. Horizon Wi-Free will give you speeds of 2.5Mb download and 0.5Mb upload. Up to 3 members of a UPC household can connect to Horizon Wi-Free at a time. 5 UPC customers can connect to a single modem at a time. The Horizon Wi-Free service is subject to our Acceptable Usage Policy. These terms and conditions are in addition to UPC's General Terms and Conditions, a copy of which is available <http://www.upc.ie/termsandconditions>

Not all UPC Broadband customers will offer a Horizon Wi-Free signal. Offer of a Horizon Wi-Free signal depends on your modem type.

If you choose not to participate in this service, visit the Horizon Wi-Free section in My UPC and select 'opt out' between 1 - 8 March to be excluded before it launches. You can also choose to opt-in or opt-out after the service launches.

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