

Your final bill made easy.





Please note the bill shown is an example and the bill that you receive may not be exactly the same.

Welcome to your Final Bill

Final bills can vary - depending on your account status. You may have an outstanding balance to pay, have credit due on your account or your account may be balanced.

This guide will help you understand your bill.

My Bill Summary

- A Your Name and Address is Shown Here
- B This is your account number
- C This Page Shows a Summary of Your Bill
- D This is the Outstanding Amount left on your Bill

If your final bill shows a credit, you'll need to contact us to get the refund to your account.

If your final bill shows as €0.00, this means you are fully paid up and no further action is required.

Find out more on virginmedia.ie/customer-support/billing

E This is the Date your Payment is Due

You can pay your bill by Direct Debit or online through your My Virgin Media account. For more information see virginmedia.ie/billing



F This is your final Bill

When you cancel your contract, this is the bill you will receive. This bill will cover all costs up to the day you leave.

Did you know

You can log in to **virginmedia.ie/myvirginmedia** to view your bills and manage your account. All you need is this account number to register.

Bill Details

G Detailed Breakdown

This page shows a detailed breakdown of the services you have with us.

H Television

This is where you Virgin TV services and any premiums will appear.

These charges are from previous bill date to termination date.

Broadband

Your Virgin Media Broadband products will be listed here.

These charges are from previous bill date to termination date.

J Total Virgin Media Service Charges

This shows the total amount left on your bill. If you have a credit or a €0.00 balance, refer to point D.



Termination of account

Your account will close in 30 days. As the termination is being loaded before your the date of a bill being issued, please keep in mind that you will not receive your normal monthly bill. Instead you will receive a final bill after your service is disconnected. This will be be sent to the you on the closest billing date. You will pay from end date of previous bill until your service is disconnected.