



**Your bill made easy.
Very easy.**



Please note the bill shown is an example and the bill that you receive may not be exactly the same.

Welcome to your First Mobile Bill

We want to make it easy for you to understand your bill. This guide will help you through your first bill.

My Bill Summary

A Virgin Mobile Account Number

B The Issue Date

This is the date the bill was issued.

C Your Mobile Plan

You will be billed one month in advance.

D Bill Period

Your billing period starts with the first date and ends with the second date.

Your first mobile bill may include proration if you activated your service in the middle of a billing cycle. This means that you will be charged for the partial month from the date you activated your plan, plus the full month in advance.

E Total Amount Due

You can pay your bill by Direct Debit or online through your My Virgin Media account.

For more information see [virginmedia.ie/billing](https://www.virginmedia.ie/billing)

Mobile Bill Details for May 2023
Account Number 123456 | Bill Number 1234567 | Bill Date 23 May 2023 | Page 1/2

A →

JOE SMITH
45 WILLOW DRIVE
CLOONACUR
LETTERKENNY
DONEGAL
D12 3456

B →

www.virginmedia.ie
Freephone 1908
Virgin Media Ireland Limited
Macken House, 39/40 Mayor Street Upper,
Dublin 1, D01 C9W8
Registered in Ireland
Company Registration No. 435668
VAT Number: IE9661858K
BIC: AIBKIE2D
IBAN IE10 AIBK 9312 6803 2860 39

Summary of Charges

| This Month's Charges | Date | Amount |
|---|------------------------|---------------|
| Monthly Device Instalment | | €25.00 |
| Device | | €49.00 |
| Free Spirit Unlimited - 353 89 612 1662 | 19 May 23 to 18 Jun 23 | €20.00 |
| Free Spirit Unlimited - 353 89 612 1662 | 15 May 23 to 18 May 23 | €2.67 |
| This Month's Total | | €22.67 |
| Total Amount Due | | €96.67 |

USAGE SECTION

What does all this mean?

The nitty-gritty stuff... All the detail about how your monthly charges add up.

USAGE:

F In Bundle

Details of calls, texts and data you've used within your price plan limit.

G Out Of Bundle

Details of calls, texts, international calls, premium rate calls and other stuff such as roaming not covered by your monthly price plan. You'll see a charge in the cost column.

H Everything outside of your mobile bundle is added up and displayed here.

I If you pay for a device through monthly installments, payment plan details will show here.

Mobile Bill Details for May 2023

Account Number 123456 | Bill Number 1234567 | Bill Date 23 May 2023 | Page 2/2

PAYMENTS AND ADJUSTMENTS

YOUR USAGE SUMMARY LAST MONTH

Phone Number 353 89 612 166

| | Calls | Duration | Cost |
|---|-------|----------|-----------------------|
| In Bundle ← F | | | |
| Calls to Irish Mobile | N/A | 00:00:00 | N/A |
| Calls to Irish National | N/A | 00:00:00 | N/A |
| Out of Bundle ← G | | | |
| Calls to International | N/A | 00:00:00 | N/A |
| Calls to Service Numbers | N/A | 00:00:00 | N/A |
| Calls to UK | N/A | 00:00:00 | N/A |
| Voiceemail | N/A | 00:00:00 | N/A |
| Total Charges for 353 89 612 166 | | | N/A → H |

| Make | Model | Full cost of device | Upfront price paid | Monthly instalment | Instalment | Balance |
|--------|-------|---------------------|--------------------|--------------------|------------|---------|
| Device | | | €49.00 | €25.00 | | |