

STANDARD VIRGIN MEDIA BUSINESS MOBILE RATES

All prices shown are excluding VAT

National Out of Bundle Rates*	Rates
National Landlines	20c per minute
National Mobiles	20c per minute
National Texts	8c per text
Data per MB	1c per MB
Calls to Virgin Media Customer Care (1908)	Free
Voicemail	Free

International **	Rates
UK Landlines	20c per minute
UK Mobiles	24c per minute
USA and Canada	24c for 1st minute & 24c per minute thereafter
Europe Zone 1	29c for 1st minute & 29c per minute thereafter
Europe Zone 2	73c for 1st minute & 73c per minute thereafter
Oceania, Asia, Middle East, South Africa Fixed & Mobile	49c for 1st minute & 49c per minute thereafter
Central America, Argentina Fixed & Mobile	49c for 1st minute & 49c per minute thereafter
ROW (Rest Of World)	€1.87 for 1st minute & €1.87 per minute thereafter
Skyphone (Satellite)	€7.24 for 1st minute & €7.24 per minute thereafter
Iridium Network (Satellite)	€4.88 for 1st minute & €4.88 per minute thereafter
International Texts	20c per text

Premium Rate Calls	Rates
1512 Premium Rate Voice	41c per call
1513 Premium Rate Voice	57c per call
1514 Premium Rate Voice	73c per call
1515 Premium Rate Voice	98c per call
1516 Premium Rate Voice	€1.46 per call
1517 Premium Rate Voice	€2.03 per call
1518 Premium Rate Voice	€2.85 per call
1520 Premium Rate Voice	24c per minute
1530 Premium Rate Voice	50c per minute
1540 Premium Rate Voice	57c per minute
1550 Premium Rate Voice	98c per minute
1559 Premium Rate Voice	98c per minute
1560 Premium Rate Voice	€1.46 per minute
1570 Premium Rate Voice	€1.95 per minute
1580 Premium Rate Voice	€2.40 per minute
1590 Premium Rate Voice	€2.85 per minute
1598 Premium Rate Voice	€2.85 per minute
1599 Premium Rate Voice	€2.85 per minute

Short Code Text Messages	Rates
50XXX	Free

51XXX	Up to 12c per text
53XXX	Up to 65c per text
57XXX	65c or above

Directory Enquiries & Other Rates	Rates
11811 Eir Ireland	€2.43 set up fee & €2.43 per minute
11818 Eir International	€3.24 set up fee & €2.43 per minute
11850 Conduit Ireland	€3.24 set up fee & €2.43 per minute
11860 Conduit International	€3.24 B31set up fee & €2.68 per minute
11888 Directory Enquiries	40c set up fee & 40c per minute
11890 Directory Enquiries	€2.43 set up fee & €1.05 per minute
11891 Directory Enquiries	€1.62 set up fee & 56c per minute
1850	20c per minute
1890	20c per minute
0818	20c per minute
076	€0.03 per minute
Pager	29c per minute
Freefone 1800	Free
Call Divert to Voicemail	Free
Call Divert to another number	16c per minute
Emergency Calls to 999 and 112	Free
Direct Debit Failure Fee	€8.13

International Calling Zones:

Europe Zone 1: Andorra, Austria, Belgium, Czech-Republic, Denmark, Faroe-Islands, Finland, France, Germany, Greece, Greenland, Hungary, Iceland, Italy, Liechtenstein, Luxembourg, Monaco, Netherlands, Norway, Poland, Portugal, San-Marino, Spain, Sweden, Switzerland, Vatican-City.

Europe Zone 2: Albania, Algeria, Armenia, Azerbaijan, Belarus, Bosnia – Herzegovina, Bulgaria, Croatia, Cyprus, Egypt, Estonia, Georgia, Gibraltar, Israel, Kazakhstan, Kyrgyzstan, Latvia, Lithuania, Macedonia, Malta, Montenegro, Moldova, Morocco, Romania, Russia, Serbia, Slovakia, Slovenia, Tajikistan, Tunisia, Turkey, Turkmenistan, Ukraine, Uzbekistan.

Oceania, Asia, Middle East, South Africa Fixed & Mobile: Australia, Bahrain, China, Christmas Island, Hong Kong, Indonesia, Japan, Jordan, Kuwait, Lebanon, Malaysia, New Zealand, Norfolk Island, Oman, Palestine, Philippines, Saudi Arabia, Syria, Taiwan, Thailand, United Arab Emirates, Singapore, South Africa, Vietnam.

Central America, Argentina Fixed & Mobile: Anguilla, Antigua and Barbuda, Argentina, Bahamas, Barbados, Bermuda, British Virgin Islands, Cayman Islands, Dominica, Dominican Republic, Grenada, Jamaica, Mexico, Montserrat, Puerto Rico, St. Kitts and Nevis, St. Lucia, Trinidad and Tobago, Turks and Caicos Islands.

Rest of World: Remaining fixed and mobile destinations not listed above.

Skyphone: Skyphone Atlantic East, Skyphone - Atlantic West, Skyphone - Indian Ocean, Skyphone - Pacific Ocean.

*Rates effective from December 21st 2020. All rates are inclusive of VAT. All conditions and prices apply to calls made within the Republic of Ireland, to other Irish numbers. All calls made using an international prefix, including calls to Northern Ireland, are classed as international calls.

** All International calls, excluding calls to the UK, are subject to a minimum call charge of 1 minute, per second billing applies thereafter.

ROAMING RATES

While Roaming in EU

EU Out of Bundle Rates	Rates
Calls to home & EU Landlines	20c per minute
Calls to home & EU Mobiles	20c per minute
Calls to Zone 2 & Rest of World	97c per minute
Receiving a call	Free
Texts to home & EU Mobiles	8c per text
Texts to Zone 2 & Rest of World	2c per text
Data per MB	0.29c per MB
Calls to Virgin Media Customer Care (1908)	Free
Voicemail	Free

Surcharges when EU Roaming Fair Usage Exceeded	Rates
Data per GB when EU Roaming Data Cap exceeded	€3.00 per GB
Usage for Non-Periodic travel - Data	€3.00 per GB
Usage for Non-Periodic travel – Minutes	3.2c per minute
Usage for Non-Periodic travel – Texts	1c per text

Calls while Roaming in Zones 2 and Rest of World***

When you are Roaming in...	Cost to make a call to a country in Zone 1 EU	Cost to make a call to other country in Zone 2 & Rest of World	Cost to receive a call
Zone 2 (USA & Canada)	97c per minute	97c per minute	80c per minute
Rest of World	€2.03 per minute	€2.03 per minute	97c per minute

Texts & Data while Roaming in Zones 2 and Rest of World

When you are Roaming in...	To Send a Text Message to any country	To receive a Text	Data cost per MB
Zone 2 (USA & Canada)	33c per Text	Free	€5.69 per MB
Rest of World	33c per Text	Free	€5.69 per MB

Other Calls (Voicemail & Customer care)

When you are Roaming in...	To access your Voicemail	To Call Customer Care
Zone 2 (USA & Canada)	97c per minute	97c per minute
Rest of World	€2.03 per minute	€2.03 per minute

International Roaming Zones:

EU: Austria, Belgium, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Faroe Islands, Finland, France, Germany, Gibraltar, Greece, Guadeloupe, Hungary, Iceland, Italy, Latvia, Liechtenstein, Lithuania, Luxembourg,

Malta, Martinique, Monaco, Netherlands, Norway, Poland, Portugal, Reunion, Romania, Saint Martin (French Part), Slovakia, Slovenia, Spain (including Canary Islands), Sweden, United Kingdom.

Roaming Zone 2: Canada & USA

Roaming Rest of World: Afghanistan, Albania, Algeria, Andorra, Angola, Anguilla, Antigua and Barbuda, Argentina, Armenia, Aruba, Australia, Azerbaijan, Bahamas, Bahrain, Bangladesh, Barbados, Belarus, Belize, Benin, Bermuda, Bhutan, Bolivia, Bosnia-Herzegovina, Botswana, Brazil, British Virgin Islands, Brunei, Burkina Faso, Burundi, Cambodia, Cameroon, Cape Verde, Cayman Islands, Central African Republic, Chad, Chile, China, Colombia, Comoros, Congo (Zaire), Congo, Costa Rica, Cote de Ivoire, Cuba, Djibouti, Dominica, Dominican Republic, Ecuador, Egypt, El Salvador, Equatorial Guinea, Ethiopia, Falkland Islands, Fiji, Gabon, Gambia, Georgia, Ghana, Greenland, Grenada, Guatemala, Guinea, Guinea-Bissau, Guyana, Haiti, Honduras, Hong Kong, India, Indonesia, Iran, Iraq, Israel, Jamaica, Japan, Jordan, Kazakhstan, Kenya, Kuwait, Kyrgyzstan, Laos, Lebanon, Lesotho, Liberia, Libyan Arab Jamahiri, Macao, Macedonia, Madagascar, Malawi, Malaysia, Maldives, Mali, Mauritania, Mauritius, Mexico, Moldova, Mongolia, Montenegro, Montserrat, Morocco, Mozambique, Myanmar, Namibia, Nepal, Netherlands Antilles, New Caledonia, New Zealand, Nicaragua, Niger, Nigeria, Oman, Pakistan, Palestine, Panama, Papua New Guinea, Paraguay, Peru, Philippines, Puerto Rico, Qatar, Republic of Korea, Russia, Rwanda, Saint Kitts and Nevis, Samoa, Sao Tome and Principe, Saudi Arabia, Senegal, Serbia, Seychelles, Sierra Leone, Singapore, Solomon Islands, Somalia, South Africa, Sri Lanka, St Lucia, St Vincent and the Grenadines, Sudan, Suriname, Swaziland, Switzerland, Syrian Arab Republic, Taiwan, Tajikistan, Tanzania, Thailand, Timor-Leste, Togo, Tonga, Trinidad and Tobago, Tunisia, Turkey, Turkmenistan, Turks and Caicos Islands, Uganda, Ukraine, United Arab Emirates, Uruguay, Uzbekistan, Vanuatu, Venezuela, Vietnam, Yemen, Zambia, Zimbabwe.

MOBILE PLAN AND ADD-ON PRICE LIST

Plan Mobile Only	Monthly
Mobile Only VOOM Mobile Freedom	€30
Mobile Only VOOM Mobile Unlimited	€35
Mobile Only VOOM Mobile International	€55
Plan for VMB Broadband Customers	Monthly
VOOM Mobile Freedom	€25
VOOM Mobile Unlimited	€25
VOOM Mobile International	€45
Add-Ons	Monthly
International UK Call Pack	€10
International EU Call Pack	€20
International US & Canada Call Pack	€20
Add-Ons	Once Off
US and Canada Roaming Pack	€45
Additional Data Allowance	€10