Virgin Media Online and Retail Promotion October 2021

- 1. Philips Soundbar and Subwoofer is available free to new eligible customers taking The Big, Bigger than Big Bundle and the Beast Bundles on a 12 month contract in Online and Retail channels only
- 2. Offer available from Thursday 7th Midnight on Wednesday 27th October 2021
- 3. Offer available in Online and Retail channels ONLY
- 4. The Philips Soundbar and Subwoofer is not available to existing customers purchasing an additional product
- 5. The Philips Soundbar and Subwoofer offer is not applicable to customers who downgrade or cancellation
- 6. You must supply a valid email address and mobile number at sign-up
- 7. The Philips Soundbar and Subwoofer is only available to residents of the Republic of Ireland who are at least 18 years of age.
- 8. These terms and conditions will apply together with the terms and conditions governing the customer's use of the components included in the bundle
- 9. If you cancel your contract before installation or within 28 days of your services being installed you will not be entitled to the Philips Soundbar and Subwoofer offer.
- 10. Limited to one Philips Soundbar and Subwoofer per household
- 11. Offer is non-transferable
- 12. No cash alternative. Model may vary
- 13. The Philips Soundbar and Subwoofer will be dispatched within 5 working days of the following conditions being met: 1) 14 days after installation
- 14. Philips Soundbar and Subwoofer delivery is, an approved third-party partner.
- 15. Availability subject to stock.
- 16. Should the device be damaged in transit contact Virgin Media Customer Service within 48 hours of signing for the parcel to receive a replacement up to 28 days after date of receipt.
- 17. If the Philips Soundbar and Subwoofer is faulty, Customer should call Virgin Media Customer Service and Virgin Media will replace the device. Outside these timescales, a warranty of 1 year is provided by the manufacturer, customer must contact the manufacturer directly
- 18. Offer ends 27/10/2021